

# QUALITY, ENVIRONMENTAL, HEALTH AND SAFETY POLICY



**Datalogic Group is a worldwide community** created around its customers, employees, stakeholders, and long-term partners. It is **built on trust, quality and reputation**.

We fully embrace our responsibility to have a leading role in setting the **highest Quality, Environmental and Health & Safety standards** in the industrial, commercial, and geographical settings in which we operate.

With eyes on the market and ears to the Voice Of our Customers, we head towards **growth, innovation**, and the development of **exclusive new technologies** in our DL LABS to anticipate emerging trends and customers' needs.

We aim to attract the most **talented professionals** that identify with our Company Values (Ownership, Efficiency, Focusing on Results, Realism, No Short-Cuts) with the **best working conditions for their well-being**.

Datalogic considers environmental protection one of the today biggest and most important challenges: find solutions to **develop the business in an ecological and sustainable way**, from territory and community sides. Datalogic is committed daily to:

- comply with the applicable legislation and other requirements as from Datalogic internal standard.
- perform periodically updated programs regarding health and safety in the workplace, pursuing the goal of **“zero on-the-job injury”** and **“zero occupational illness”**.
- involve employees to reinforce the awareness in terms of health, safety and environmental.
- adopt **ecofriendly technologies** that minimize air pollution and wastewater, reduce energy consumption, increase the recycling and reusing of waste and invest in eco-design.
- build and maintain a good and collaborative relationship with the local population.

We are committed to **lead our suppliers to meet high Quality, Environmental and Health & Safety standards** to gain a more efficient and sustainable delivery, resulting in enhanced value along the whole chain.

We are engaged in the **continuous improvement of our Management Systems**, as the foundation of our business, and in the satisfaction of all requirements applicable to our processes, products and services coming from international Directives and Regulations.

Recognizing the value of certified Management Systems, additionally to **Quality (ISO9001)**, **Environment (ISO14001)** and **Health & Safety (ISO45001)**, Datalogic invests also in the **Information Security (ISO27001)** to building and maintaining value for our stakeholders and to enhancing our reputation in every area of the world in which we operate.

## **Quality is vital to all we do.**

We always stand at our customers' side thanks to a **best-in-class global Customer Service** and growing presence of our technicians on the field. The **“Net Promoter Score”** index of customer satisfaction permeates the Company as a whole and is crucial for our future success.

February 25, 2025

A handwritten signature in black ink, appearing to read 'Valentina Volta'.

Valentina Volta (Group CEO)